
Annual 'Model Code of Complaint Statistics'

Responsible Officer: Group Manager Organisational Services (Helen McNeil)

Recommendation

That Council note the information contained in the attached 'Model Code of Conduct Complaints Statistics' report and the requirement to provide the report to the Office of Local Government.

Background

In accordance with Part 11 of the Code of Conduct Procedures, Council's Complaints Coordinator must arrange for annual Code of Conduct complaints statistics to be reported to Council and to the Office of Local Government within three months of the end of September each year (being 31 December 2024) (**Attachment 1**).

Consultation

This report has been prepared in consultation with staff responsible for the handling of Code of Conduct complaints.

Conclusion

In accordance with Council's reporting requirements, the 'Model Code of Conduct Complaints Statistics' report has been prepared and is submitted to Council for its information.

Attachment

1. Annual Code of Conduct Complaints Statistics for reporting period 1 September 2023 – 31 August 2024.